

Southeastern Pennsylvania Association for Healthcare Quality

Spring, 2011 Conference

“New Horizons”

Date:

Thursday, June 16, 2011

Place: ECRI Institute

**5200 Butler Pike
Plymouth Meeting, PA 19462-1298, USA**

Driving Directions:

<https://www.ecri.org/About/Visiting/Pages/default.aspx>

Who should attend?

- Quality Management Professionals
- Utilization/Care/Case Management Professionals
- Risk Management Professionals
- Medical Staff Management Professionals
- Physicians
- Health Information Professionals
- Other Healthcare Professionals

COURSE OBJECTIVES:

Upon completion of the presentation, the participant will be able to:

Identify the purpose of the 2011-2014 SOW

Describe 3 goals to be achieved during the contract.

Identify recruitment process of providers.

Increase awareness of the purpose of the HIT and regional Extension Centers

Describe federal assistance for providers for implementation and utilization of HIT

Describe how utilizing Human Factors Engineering can reduce adverse events

Define Just Culture and describe its importance for patient safety

Identify organizational characteristics of a Just Culture.

Conflict of Interest:

There is no conflict of interest on the part of the presenters/speakers, or anyone involved in planning/preparing this educational activity.

Program Speakers:

Naomi Hauser RN, MPA, CLNC

Naomi Hauser has more than 30 years of long term care experience, including clinical, administrative and regulatory skill sets. She is a Director of Healthcare Quality for Quality Insights of Pennsylvania, The QIO in Pennsylvania in King of Prussia (2005-present) She directed the CMS Nursing Home Quality Initiative in PA from 2002-2008. She lead a team that partnered with over 400 LTC providers to improve the quality of care and quality of life for the residents and staff through the continuous quality improvement process. She is presently the Director of the CMS Care Transitions Project for Pennsylvania which is being conducted in the Western Pittsburgh area since July 2008. The focus of this project is to reduce unnecessary acute care hospital readmissions and improve care delivery and coordination to Medicare beneficiaries as they navigate across and between care settings. Fourteen other states are participating in this cross setting community focused project.

She received her RN from Beth Israel Medical Center in New York City, a Bachelor Degree in Health care Administration from St Josephs in Wyndham Maine and Masters Degree in Public Administration from New York State University at Brockport. She is a Certified Legal Nurse Consultant. She was a Long Term Care nurse surveyor with the New York State Department of Health this skill set gives her a perspective from both the provider and regulatory viewpoint of Long Term Care.

Donald F. Wilson, MD, FACOG, CPE

Donald F. Wilson, MD is currently Medical Director for Quality Insights of Pennsylvania, the Medicare Quality Improvement Organization (QIO) for the Commonwealth of Pennsylvania. In this position, he currently oversees statewide CMS sponsored patient safety/quality improvement projects involving hospitals, nursing homes and physician offices in the Commonwealth.

He also oversees a large outpatient initiative, working with primary care physicians to optimize preventive and chronic disease care through proficient and consistent use of health information technology. The final phase of this project involves collection and reporting of quality measures directly from ambulatory electronic medical records. Collected performance data will be utilized to focus quality improvement efforts in the ambulatory setting. QIOs are also involved with promoting the CMS Physician Quality Reporting Initiative (PQRI) which includes 190 measures for 2011. More recently, he began serving as the Clinical Lead for two HIT Regional Extension Centers in Pennsylvania. The centers were established following an award of \$44 million dollars from the Office of the National Coordinator of HIT.

Dr. Wilson received his B.A. from the University of Delaware. He attended the University of Pennsylvania and Jefferson Medical College.

Julie Volz, RN, BS

Patient Safety Project Coordinator and Data Validation Specialist for Quality Insights of Pennsylvania, the Medicare Quality Improvement Organization for the Commonwealth. Been in this position since the company's inception in 2002.

Primary responsibility is facilitating and supporting quality improvement and patient safety activities in acute care hospitals. This is accomplished through consultation, education, data analysis, facilitating collaboration with other facilities and providing resources for quality improvement activities.

Nurse for 34 years with a background in infection control, critical care and ED.

Have been in quality field for over 20 years as Infection Control Practitioner, Quality Manager, Director of Case Management and Corporate Director of Quality for a national healthcare system. Experience with both large health systems and small community hospitals.

She attend Philadelphia University and graduated with a B.S. Business/Healthcare Administration in 2001. She attended Roxborough Memorial Hospital School of Nursing, Philadelphia, PA, graduated in 1977.

COURSE CONTENT OUTLINE:

7:30-8:15	Registration
8:15-8:30	Introductions
8:30-10:00	Introduction to the 10 th Scope of Work
10:00-10:15	Break
10:15-11:45	Using HIT and REACH to Improve Patient Outcomes
11:45-12:45	Lunch – SPAHQ Business Meeting
12:45-1:45	To Err is Human – Human Factors
1:45-2:00	Break
2:00- 3:30	To Err is Human – Just Culture
3:30-3:45	Program Evaluation

CONTINUING EDUCATION CREDITS:

Certificates of Attendance and Continuing Education Contact Hours will be awarded at the end of the Program on June 16, 2011 upon receiving an evaluation from each attendee.

This activity will be submitted to the National Association of Healthcare Quality for CPHQ CE credit. The program content has been submitted for 5.0 clock hours to the State Board of Examiners of Nursing Home Administrators.

REGISTRATION INFORMATION

Registration – Participants are encouraged to register early. Email confirmation will be sent to each participant, **if you supply your email address below**. Registration will be guaranteed only with receipt of funds. On-site registration will be made with payment on a first come, first serve basis, if there are openings. If you need further information please call 877-346-6180: Toni Daly (7843).

Cancellation: All cancellations must be made in writing, by mail or fax (610) 265-3909. A \$ 10.00 processing fee will be charged for cancellations. No refunds will be provided for cancellations post-marked or faxed less than 14 days prior to the date of the workshop.

REGISTRATION FORM: (*please print*) Work address Home address

Name & Professional Credentials: _____

Job Title: _____

Organization: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

License Number: _____ State: _____

CPHQ Number: _____

Telephone Number: (_____) _____ **E-mail:** _____

PLEASE Check if you prefer **NOT** to have your name and contact information published in the Registrant List.

Conference Fee (select one): (Registration Due on, or before, June 10, 2011)

Member \$ 70.00

Non-member \$ 95.00 (includes membership)

Register:

Online: Online registration and payment may be completed via the www.spahq.org website

Toni Daly 877-346-6180 x7843
c/o 630 Freedom Business Center, Suite 116. King of Prussia, PA. 19406

Note: If Faxing or mailing registration form, please go to website and register and pay online thru Regonline.