

## Pennsylvania Quality Improvement Demonstration Project: Operation Groundswell

Training Webinar

Friday, October 17, 2014 – 11:00AM

Location: Conference Call

Sponsor Support: Carol Hann, SPAHQ; Toni Daly, Quality Insights of PA; Kimberly van Haitma, Polisher Research Institute; Kelly O’Neill, Stratus Health; Adrienne Mihelic, Advancing Excellence

TOPIC	DISCUSSION	SUGGESTION/RECOMMENDATION	STATUS
CALL TO ORDER	◆ Carol Hann welcomed the nursing home participants and conducted a roll-call.	◆ Several other homes communicated attendance either through webinar chat or email during call – these were added as well.	◆ Closed
<b>Hospitalization Goal</b>		<b>Person Centered Care Goal</b>	
Invited Nursing Home Name	10/17/2014	Invited Nursing Home Name	10/17/2014
St. Ignatius Nursing & Rehab Center	Present	St. Mary Manor	
Abramson Residence	Present	Abramson Residence	Present
The Health Center At The Hill At Whitemarsh	Present	The Health Center At The Hill At Whitemarsh	Present
Masonic Village At Warminster	Present	Ann’s Choice	Present
Attleboro Nursing And Rehabilitation Center		Liberty Lutheran Services	
Providence Point	Present	Masonic Village At Warminster	Present
Longwood At Oakmont	Present	Crosslands	Present
Quadrangle		Frederick Living	
The Mennonite Home	Present	The Highlands At Wyomissing	Present
Southmont Of Presbyterian Seniorcare	Present	Homewood At Plum Creek	
Fair Winds Manor	Present		
Passavant Retirement And Health	Present		
Shenango Presbyterian Seniorcare			
Forestview Healthcare Center	Present		
APPROVAL OF MINUTES	No minutes requiring approval during this initial webinar.		◆ Closed

<p>POSITIONS</p>	<ul style="list-style-type: none"> <li>◆ The following persons agreed to assume these responsibilities for this meeting: <ul style="list-style-type: none"> <li>➤ Leader: Michelle Morton</li> <li>➤ Facilitator: Scott Crespy</li> <li>➤ Timekeeper: Carol Hann</li> <li>➤ Scribe: Toni Daly</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>◆ Due to audio issues during call, Scott Crespy completed minutes.</li> <li>◆ Scott asked that participants start to volunteer for meeting leadership as early as next webinar on 10/24/2014.</li> </ul>	<ul style="list-style-type: none"> <li>◆ Open</li> </ul>
<p>TRAINING UPDATE</p> <p>OPERATION GROUNDWELL OUTLINE</p>	<ul style="list-style-type: none"> <li>◆ Scott Crespy from the Abramson Center shared the objectives of the PA Quality Improvement Demonstration Project: Operation Groundswell. He described the grass-roots nature of the initiative and she shared leadership model. He encouraged all participants to read the draft leadership model structure and volunteer for one of the rotating leadership positions.</li> <li>◆ Scott talked about some of the outcome and process measures including a measure of the nursing home staff members “self-efficacy” or confidence in conducting QI work.</li> </ul>	<ul style="list-style-type: none"> <li>◆ Scott encouraged all participants to complete the NURSING HOME PROFESSIONAL QUALITY IMPROVEMENT SELF-EFFICACY SCALE and fax it in.</li> </ul>	<ul style="list-style-type: none"> <li>◆ Open</li> </ul>
<p>QAPI RESOURCES</p>	<ul style="list-style-type: none"> <li>◆ Kelly O’Neill from Stratus Health presented an overview and leadership guide to QAPI resources that are available to the public. She reviewed the 5-elements and the tools that are available at the QAPI website <a href="http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/QAPI/Downloads/ProcessToolFramework.pdf">http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/QAPI/Downloads/ProcessToolFramework.pdf</a>.</li> </ul>		
<p>ADVANCING EXCELLENCE RESOURCES</p>	<ul style="list-style-type: none"> <li>◆ Adrienne Mihelic from Advancing Excellence presented an overview and leadership guide to the AE Hospitalization and Person Centered Care goals. She wished the PA initiative the best of luck and offered to provide technical support for the AE Goals.</li> </ul>		
<p>LEADERSHIP ROLES</p>	<ul style="list-style-type: none"> <li>● Michelle Morton invited participants to volunteer for the 4 leadership roles for the 10/24 meeting. Participants were informed that they would receive coaching for preparation for these roles.</li> </ul>	<ul style="list-style-type: none"> <li>◆ Crosslands’ Cathy Emig offered for take a role. Others will be asked.</li> </ul>	<ul style="list-style-type: none"> <li>◆ Open</li> </ul>

EVALUATION PLAN	<ul style="list-style-type: none"> <li>• NURSING HOME PROFESSIONAL QUALITY IMPROVEMENT SELF-EFFICACY SCALE was included in email.</li> </ul>	<ul style="list-style-type: none"> <li>• Participants to fax the scale to 215-371-3038.</li> </ul>	<ul style="list-style-type: none"> <li>• Open</li> </ul>
NEXT MEETING	<ul style="list-style-type: none"> <li>◆ Training on October 24th, 2014 -11AM EST</li> </ul>		
MTG ADJOURNED	Meeting was adjourned by Michelle Morton at 12:01PM	<ul style="list-style-type: none"> <li>◆ NA</li> </ul>	<ul style="list-style-type: none"> <li>◆ Closed</li> </ul>