

Pennsylvania Quality Improvement Demonstration Project: Operation Groundswell

Training Webinar

Friday, November 7, 2014 – 11:00AM

Location: Conference Call

Supporting Sponsor in Attendance: Toni Daly, Quality Insights of PA; Carol Hann SPAHQ

TOPIC	DISCUSSION	SUGGESTION/RECOMMENDATION	STATUS
CALL TO ORDER	◆ Staci Warsaw, Abramson Center called the meeting to order.		◆ Closed
Hospitalization Goal		Person Centered Care Goal	
Invited Nursing Home Name	11/7/2014	Invited Nursing Home Name	11/7/2014
St. Ignatius Nursing & Rehab Center		St. Mary Manor	
Abramson Residence	Yes	Abramson Residence	Yes
The Health Center At The Hill At Whitemarsh	Yes	The Health Center At The Hill At Whitemarsh	Yes
Masonic Village At Warminster		Ann's Choice	Yes
Attleboro Nursing And Rehabilitation Center		Liberty Lutheran Services	
Providence Point	Yes	Masonic Village At Warminster	
Longwood At Oakmont		Crosslands	Yes
Quadrangle		Frederick Living	
The Mennonite Home		Homewood At Plum Creek	
Southmont Of Presbyterian Seniorcare			
Fair Winds Manor			
Passavant Retirement And Health	Yes		
Shenango Presbyterian Seniorcare			
Forestview Healthcare Center	Yes		
APPROVAL OF MINUTES	The minutes from 10/31/14 were approved by Karen Alizzi and seconded by Scott Crespy.		◆ Closed
POSITIONS	◆ The following persons agreed to assume these responsibilities for this meeting:	◆ Staci asked for a participant for scribe role, defaulted to Leader & Facilitator.	

<p>OLD BUSINESS</p>	<ul style="list-style-type: none"> ◆ Leader: Staci Warsaw ◆ Facilitator: Scott Crespy ◆ Timekeeper: Karen Alizzi ◆ Scribe: TBD 		
<p>NEW BUSINESS</p>	<ul style="list-style-type: none"> ● Final Self-Efficacy Survey Update – Staci announced that 44% (n=15) of participants completed survey, we are looking for 50% or 20. ● LinkedIn Group Update – Staci indicated that 12 people signed up for the LinkedIn group. Karen Alizzi randomly selected one of those who signed up for a AE Hallmark Card Set prize. Winner was Michelle Morton. 	<ul style="list-style-type: none"> ◆ Anyone who did not complete the survey was asked to do so today. ◆ Carol Scott to be contacted by Scott to have her mail out the prize. 	<ul style="list-style-type: none"> ◆ Open ◆ Open
<p>PEER COACHING INTERVIEW</p>	<ul style="list-style-type: none"> ◆ Scott introduced Peer Coaching experts, Dr. Les Foltos and Risa Hayes. He interviewed them and covered the following territory: ◆ Dr. Foltos and Ms. Hayes described what brought them to Peer Coaching. Dr. Foltos described what peer coaching is and Ms. Hayes described what peer coaching might look in a nursing home or other healthcare setting. Dr. Foltos and Ms. Hayes described how peer coaching is different than sharing best practices. Both presenters described why trust and mutual respect between peers is important and what things a coach can do to be able to foster these qualities. Dr. Foltos and Ms. Hayes described what “queries” or asking questions and how they work in Peer Coaching and provided suggestions for forming good questions. Both presenters talked about how a coach can start in a productive “frame of mind” and provided some tips that they can keep in mind before they fell into common traps and slip into an expert role. Dr. Foltos and Ms. Hayes discussed a few things that an organization can do right now to help start successful practices within their organization. 		
<p>Q&A/DISCUSSION</p>	<ul style="list-style-type: none"> ◆ Staci shared a recent peer coaching interaction which involved helpful questioning that resulted in novel insights. 		

EVALUATION PLAN	<ul style="list-style-type: none"> • Everyone was reminded to complete and fax their NURSING HOME PROFESSIONAL QUALITY IMPROVEMENT SELF-EFFICACY SCALE which was included in the email 	<ul style="list-style-type: none"> • Participants to fax the scale to 215-371-3038. 	<ul style="list-style-type: none"> • Open
NEXT MEETINGS	<ul style="list-style-type: none"> ◆ Hospitalization - 11/21/14 ◆ Person Centered Care – 11/28/2014 12/5/2014 	<p>It was brought to our attention that 11/28/2014 may not work for many participants as it is a long holiday weekend for many.</p>	
MTG ADJOURNED	Meeting was adjourned by Staci Warsaw at 11:59AM	<ul style="list-style-type: none"> ◆ NA 	<ul style="list-style-type: none"> ◆ Closed